

Milk & More Sustainability Charter



Milk & More

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Sustainability Chain Charter

At Milk & More, we are passionate about encouraging people to eat well and live sustainably. We do this by championing smaller suppliers who we trust to provide the very best products for us to deliver to your doorstep.

Our mission is to deliver a positive impact on local communities, the environment and ultimately, everyone.

Sustainability, including social, environmental and economic, is critical to us delivering on our aims and sourcing and operating in a sustainable manner is a core activity in the business.

We cannot achieve this alone and recognise we must work in collaborative partnerships with our suppliers to achieve our goals.

We understand that different aspects of this charter will be more relevant than others, depending on the nature of the supplier but, by committing to this charter, you agree to respect these principles and to work collaboratively with us to collectively achieve these goals.

Our Expectations

We will only work with organisations who *respect* our principles and share our *passion* for socially purposeful standards of working.

Milk & More

Shared Values

Reducing Waste

Milk & More are the original 'zero waste' packaging company. As the world has moved on and plastic has become ubiquitous in society we want to remain true to our roots and focus on the circular economy wherever possible.

79% of our sales are in zero waste packaging and we want that figure to grow. To do that we need to examine our entire supply chain and reduce packaging waste, without increasing food waste, throughout.

Suppliers are encouraged to work towards adopting a 'Circular Economy' approach when considering products and services supplied to us, and collaborate to avoid single-use plastics and reduce packaging.



Milk & More

Shared Values

Sourcing With Conscience

We curate our range so that our customers can trust us to choose the best. This goes for product quality as well as sustainability. That is why we are working with you as premium suppliers. The trust that our customers extend to us extends beyond what we see.

As environmental leaders we must be sure that all product inputs are minimising environmental impact. Suppliers must rigorously audit their own supply chains and ensure ethical codes of conduct are followed throughout, from the sourcing of feed for animals to the ingredients in their products.

All ingredients must be sustainably and ethically sourced as far as possible, and evidence must be provided if requested. Due diligence around the origin and processes involved to secure inputs for products is required and evidence will be required.



Milk & More

Shared Values

Reducing Carbon Emissions

We operate all of our operations on 100% renewable electricity. We have the UK's largest electric vehicle fleet and on-going investment in electric vehicles is a priority for us.

As a minimum, we ask our suppliers to measure and report on their carbon footprint, and to demonstrate a clear commitment to reducing their carbon impact and using energy and fuel efficiently. Innovative low-carbon solutions should be adopted to reduce carbon emissions, and we look to you to increase renewable energy use and use electric vehicles where possible.



Milk & More

Shared Values

Building Healthy Communities

We pride ourselves on being at the centre of many local communities through our reliable and regular doorstep deliveries. We believe our role in communities extends to social, economic and environmental elements and we would like our suppliers to play similar roles in their communities. We provide equal opportunity jobs in the communities where we operate and those jobs pay above the real living wage.

All employees working across our operations, in our workplace and our supply chain should be treated fairly and their human rights respected.

We expect all suppliers to be compliant with the Modern Slavery Act throughout their supply chains. Suppliers should recognise and respect an employees' right to join Trade Unions or similar representative bodies and bargain collectively, according to applicable law.

In the UK, we ask our suppliers to pay the current Real Living Wage as a minimum to all direct employees and encourage subcontractors to do the same.



Milk & More

Shared Values

The Long Game - communicate, collaborate and innovate

Our business relationships are important to us and we want them to be long term. We value honesty in all of our dealings, open communication and freedom to innovate.

We encourage suppliers to raise awareness of new best practices, and innovations on sustainable products and processes which support our goals.

In turn we will support all suppliers to continuously improve across our operations in relation to ethical, environmental and social principles outlined in this charter.

We want to work *together* for a better world today and in the future and we hope you will *join us* in this vision.

Milk & More



We, the undersigned, agree to work together to share the vision articulated here.

Name: _____

Name: _____

Title: _____

Title: _____

Company: _____

Company: _____

Signature: _____

Signature: _____

Date: _____

Date: _____



We, the undersigned, agree to work together to share the vision articulated here.

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